

# Courier Solutions

## Datex Overview

Datex is a leading provider of solutions designed to automate and streamline courier operations. Our focus is to provide our customers with the means to increase mobility, visibility, efficiency and productivity by implementing the latest in technology and equipment. Datex is a complete provider of turn-key solutions including software, hardware and professional services. Our company guides you through the entire process from analyzing your operations, developing an improvement plan, implementing your software / hardware needs, and providing complete training, to maintaining a service and support plan that will ensure your company's continued success.

“Datex is a fully integrated business solution shop that adds great value to their customers and AT&T due to the support, devices, implementation, and software development they provide.”

- Brent Dutka, AT&T

Datex knows couriers. With over 30 years in the hardware industry, Datex has the knowledge to designate the technology solution best fit to improve the efficiency of your operation. Due to the nature of the courier industry and its emphasis on speed, the hardware choices you make are pertinent to an effective strategy. With close ties to our hardware vendors, Datex is able to assist in the device selection that will yield maximum effectiveness for this distinct industry. Datex serves as a liaison between you and your hardware manufacturer, ensuring you'll always receive superior service and speedy turn-around from a representative who knows YOU.

## Benefits of using Datex

The benefit of Datex is simple. You receive a fully configured device, programmed, tested and ready for the field. One point of contact to deliver your carrier service, device, deployment and software.

### Benefits include:

Recommended Device	Zebra Technologies ES400	Recommended Device
Data Capture -	1D Laser and 2D Imager	1D linear or 2D imager + 3.2 MP Camera
Image / Camera -	3.2 MP	3.2 MP
Memory -	256MB SDRAM/1GB Flash	256MB RAM/ 1 GB Flash
Operating System -	Microsoft Windows Mobile 6.5.3	Microsoft Windows Mobile 6.5 Professional Edition
Processor (CPU) -	600 Mhz, ARM 11, MSM 7627	MSM Qualcomm 7627 @ 6000 Mhz
Enviromental Seal -	IP42	IP64
Operating Temperature -	-40°F to 158°F / -40°C to 70°C	-40°F to 158°F / -40°C to 70°C
Wireless Data Communication -	WPA2, 802.1x, EAP-TLS, TTLS, PEAP, LEAP, EAP-FAST	WPA2, 802.1x, EAP-TLS, TTLS; PEAP, LEAP, EAP- FAST

## Additional Benefits:

### System Benefits

- ✓ Carrier SIM card activation
- ✓ Load SIM cards in the proper device
- ✓ Configure device with ATT/carrier APN (user/password setup)
- ✓ Barcode symbology testing and setup
- ✓ Field device support by Datex staff

### Courier Software Install

- ✓ Relationship with multiple software providers
- ✓ Ability to load and deploy courier specific software
- ✓ Load and configure App Center on each device (device security)

### Delivery

- ✓ Speedy shipping or hand delivery by Datex staff
- ✓ Shipment with device documentation
- ✓ Service agreement summary with start and end date for carrier service
- ✓ Reserve stock program

### Relationship with AT&T

- ✓ Dedicated internal AT&T business resource
- ✓ Datex liaison between AT&T and end user customer
- ✓ Ability to provide data usage estimates to customer prior to contract signature



## Zebra Technologies Partnership

### Enterprise Mobility Services

Zebra Technologies' Enterprise Mobility Services provide the expertise you need to achieve maximum performance and uptime throughout the lifecycle of your mobility solution — from planning, design, deployment and implementation to around-the-clock daily support. Your IT department can automatically stage mobile devices, update the software resident on deployed devices and easily troubleshoot user problems, regardless of where in the world the devices are located — right from your network operations center.

### HipVoice Push-to-Talk

HipVoice Out is designed to work outside the four walls using your existing data connection. Its purpose is simply to enable voice and message communication between employees and field offices. HipVoice's patented voice technology will revolutionize any business by enabling communication in a manner that is entirely unobtrusive to the worker. HipVoice was built to run in the background of your device, leaving your primary applications undisturbed and its features are invoked only when requested by the user.

Contact us today for a demonstration on how Datex Courier Solutions can help your productivity.



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