

Datex Customer Portal

New Easy-to-Use Self Serve Web Portal Reduces Customer Service Costs

In today's fast paced, dynamic world, 3PL customers need instantaneous access to inventory, information and operations from anywhere at any time. Using HTML5, Datex has developed one of the most agile, user friendly web portals on the market today.

Manage Operations in Real Time

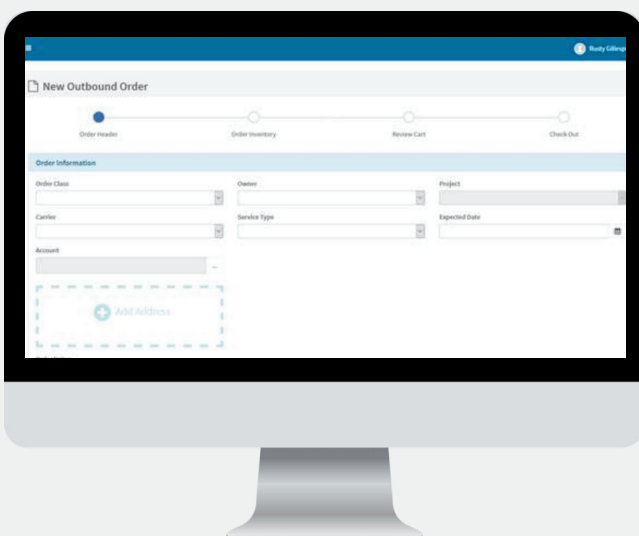
- Input inbound or outbound orders
- View inventory, lots and license plates
- Assign shipments to a new or existing delivery
- View individual shipments or lists of open shipments
- Create or customize reports for better decision making

Adaptable for Any Customer or Brand

- Personalize with customer logos
- Tailor make menus, screens, views, reports and more
- Use customer's terminology to eliminate confusion
- Role-based permissions prevent unauthorized access of information or systems

Easy-to-Use Queries Enable Customization

- Build views, reports and more for users
- Save customized views to user profile to save time



24/7 Access of Information and Operations

Inbound / Outbound Operations:

- Create Orders
- View orders
- View shipments
- View containers

Material Inquiry:

- By Material
- By Lot

3PL Invoicing:

- 3PL invoice creation
- 3PL invoice payment history viewing

Real Time Reporting:

- View reports
- Create custom reports
- Subscribe to reports for automated delivery

Warehouse Activities:

- View tasks
- Initiate owner transfers

Why You Need the Datex Customer Portal:

- ✓ **Increases visibility of operations, inventory, delivery & more**
- ✓ **Robust secured access**
- ✓ **24/7 real time enterprise visibility**
- ✓ **Cost effective way to improve customer service**
- ✓ **Facilitates action & better decision making**
- ✓ **Improves customer satisfaction rates**

About Datex

Datex, a supply chain technology firm with 45 years of expertise in delivering software solutions, serves third-party logistics providers, pharmaceutical, food and beverage, regulated goods, precious metals, consumer goods, cold storage, and temperature-controlled commodities.

Recent innovations include a unified SaaS platform tailored for logistics providers known as Wavelength and a new generation of Datex Footprint WMS, a premier SaaS application hosted on Microsoft Azure, fully integrated, composed, published, and managed within our Wavelength platform.

Datex serves over 200 global clients through a team of over 140 resources spanning North America, Spain, Chile, India, Bulgaria, Egypt, and the Philippines.

Contact Us

- 📞 727-571-4159
- 🌐 www.datexcorp.com
- ✉ marketing@datexcorp.com

